

Revive Total Health & Wellness Clinic

Telemedicine Information and Consent

Effective Date

June 2026

Overview

Revive Total Health & Wellness Clinic provides healthcare services primarily through telemedicine. Telemedicine allows patients and healthcare providers to communicate through secure electronic technologies, including audio, video, and electronic messaging, when they are not physically located in the same place.

By scheduling or participating in telemedicine services with Revive Total Health & Wellness Clinic, patients acknowledge and agree to the information outlined below.

Patient Eligibility

Telemedicine services are available only to patients who are physically located within the State of Alabama at the time of the appointment.

Patients may be asked to verify their identity and location before or during a telemedicine visit.

Benefits of Telemedicine

Potential benefits of telemedicine include:

- Improved access to healthcare services
- Reduced travel time and expenses
- Increased convenience
- Enhanced continuity of care
- Timely follow-up and treatment management

Risks and Limitations

Telemedicine has limitations and potential risks, including:

- Technical failures or connectivity issues
- Reduced ability to perform a comprehensive physical examination
- Delays in evaluation or treatment due to technology-related issues

- Potential privacy or security risks despite reasonable safeguards

Patients understand that telemedicine may not be appropriate for every medical condition and that an in-person evaluation may occasionally be recommended.

Privacy and Security

Revive Total Health & Wellness Clinic utilizes secure technologies designed to protect patient information and comply with applicable privacy laws, including HIPAA.

Healthcare information generated during telemedicine visits becomes part of the patient's permanent medical record.

While reasonable safeguards are used, no electronic communication system can guarantee absolute security.

Electronic Communications

Patients may receive communications related to their care through:

- Secure patient portal messaging
- Email
- Telephone
- Text messaging

Standard message and data rates may apply.

Electronic communications may carry inherent privacy and security risks despite reasonable safeguards.

Prescriptions and Treatment Decisions

All treatment recommendations and prescription decisions are made solely at the discretion of the treating provider based on clinical judgment, medical history, symptoms, examination findings, laboratory results, and patient safety considerations.

Participation in a telemedicine visit does not guarantee:

- Prescription approval
- Access to a specific medication
- Continued treatment eligibility
- Specific medical outcomes

Additional laboratory testing, follow-up appointments, specialist evaluation, or in-person care may be required before treatment recommendations are made.

Emergency Medical Conditions

Telemedicine is not intended for emergency medical care.

If you are experiencing a medical emergency, call 911 immediately or proceed to the nearest emergency department.

Examples of emergencies may include:

- Chest pain
- Difficulty breathing
- Stroke symptoms
- Severe allergic reactions
- Loss of consciousness
- Suicidal thoughts
- Any condition requiring immediate medical attention

Financial Responsibility

Patients are responsible for all applicable consultation fees, membership fees, laboratory costs, medication costs, and other charges associated with their care.

Services are subject to the practice's Refund Policy and Cancellation & No-Show Policy.

Right to Discontinue Telemedicine

Patients may choose to discontinue telemedicine services at any time.

Likewise, the provider may determine that telemedicine is not clinically appropriate and may recommend in-person evaluation, referral, or alternative care arrangements.

Contact Information

Revive Total Health & Wellness Clinic

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